



Measuring the Performance of Lamps and Thermostat Collection Programs: What is Best Practice?

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Today's presentation

- Why measure performance? What constitutes best practice?
- Performance measurement requirements in thermostat laws
 - Maine and PSI approaches
- Performance measurement requirements in fluorescent lamps laws
 - MA's approach
- Reality check
- Conclusions

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Why measure performance?

- Know if we are making a difference
- Motivate performance improvement
- Facilitate comparison and learning
- Demonstrate commitment to program outcomes
- Satisfy regulatory requirements

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Characteristics of Sound Performance Measures

- **Relevant:** Measure progress toward stated goals
- **High Quality:** Underlying data are credible and reliable
- **Easy to Use:** No huge investment of time and resources required
- **Transparent & Accessible:** Data and assumptions are available for public analysis and debate
- **Widely Accepted:** Enable comparison among programs
- **Adaptable:** Can be updated as more is learned

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Key Performance Metric: Collection Rate

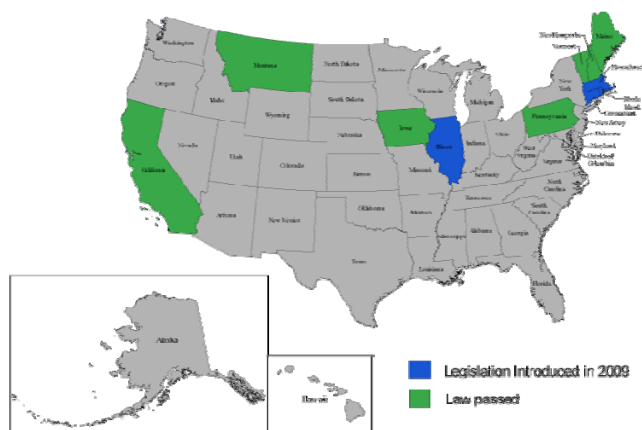
- Refers to: Amount Collected/Amount Available for Collection
- Measures program effectiveness in capturing products that can harm environment and health
- Metric of greatest relevance for products containing mercury and other toxics

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EPR Laws and Legislation for Thermostats





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	Performance Goals?	Incentives?	Performance Measurement & Reporting?
ME	By statute: 160 lbs Hg by 11/1/2009	\$5	"Actual collection rates"
VT	By statute: 65% by 7/1/2011	\$5	Agency to estimate # of out-of-service thermostats by 7/1/2010
CA	By agency	--	Agency to specify collection rate methodology by 1/1/2012
IA	By agency	--	"Actual collection rates"
MT	--	--	--
NH	By agency	--	Agency to report # of thermostats that go out of service
PA	By agency	--	"Actual collection rates"

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Maine Thermostat Program

- Maine program has \$5 incentive, paid by the manufacturers. Incentive payments are a disincentive to industry to make program successful.
- Performance goals are therefore critical because expectations and potential consequences are clear. Without performance goals industry would have little pressure to improve program. Performance goals counteract disincentives.

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Calculating What's Out There: Maine's Approach

- Determine # of residential and commercial buildings (based on US Census or utilities info)
 - ☐ Assume every building has a minimum of 1 thermostat
 - ☐ Assume all thermostats have a minimum of 3 grams Hg
 - ☐ **Variable:** Thermostat life span
 - 30 years is conservative; TRC states typical life span is more like 15-18 years
 - ☐ **Variable:** % of thermostats that contain Hg
 - Evidence from ME is 70-80%

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- US Census # qualified buildings (homes + businesses minus mobiles, etc.) = 669,211.
- Assume each building has 1 t-stat with 3 grams Hg
 - $(669,211 \times 3 \text{ grams}) / 454 \text{ grams} = 4422 \text{ lbs.}$
- Assume that 80%, 70%, and 60% of thermostats coming out of service contain mercury
 - $80\% = 3538 \text{ lbs.}; 70\% = 3095 \text{ lbs.}; 60\% = 2653 \text{ lbs.}$

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- Let's say in Maine, 60% of buildings have 1 mercury thermostat with 3 grams of mercury and a lifespan is 20 years.
- 2653 lbs/20 years = 132 lbs coming off walls each year (about 20,000 mercury thermostats)

These are extremely conservative minimums

ME is about to do a study to nail the #s down

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Calculating What's Out There:

PSI's approach

- Determine # of thermostats sold for replacement
 - ☐ # sold for replacement = # coming out of service
 - ☐ Avoids having to make assumptions about thermostat life spans
- Estimate % coming out of service that contain mercury

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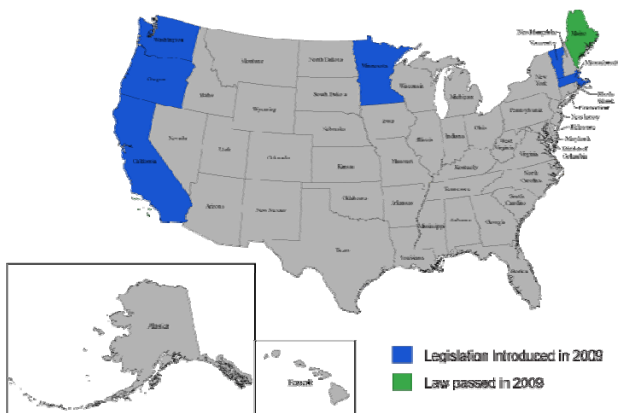
- Frost & Sullivan (2003) report that in the US, about 10,200,000 thermostats were sold for replacement in 2002
- To estimate sales for replacement in a particular state, multiply by that state's % of the US population
- Survey contractors to determine % coming out of service that contain mercury
- ME and PSI approaches yield similar results

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EPR Laws and Legislations for Lamps



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Performance Metrics in Lamps Laws

- ME law requires manufacturers to report recycling rate and methodology
- MA Mercury Management Act requires agency to determine lamp recycling rate and estimate targets:
 - 30% by 12/31/08
 - 40% by 12/31/09
 - 50% by 12/31/10
 - 70% by 12/31/11

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- MA, CA, EC, Stewardship Ontario, and recyclers all measure performance by comparing lamps collected to lamps available for collection based on historic lamps sales data
- Assume different life spans for different lamp types
- MA compared NEMA sales data to other sources; NEMA revised data
- MA methodology open for comment until 12/17/2009

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Reality Check

- Goal of ME's mercury thermostat law is to collect 160 lbs. by 11/09
- Reality =
 - Collected 22 lbs. in 2006
 - Collected 44 lbs. in 2007
 - Collected 47 lbs. in 2008
- TRC reports collecting 135,604 mercury thermostats in 2008, about 1% of the number of thermostats sold for replacement
- Lamps collection rate in MA was 34% in 2008, compared to 30% goal

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Conclusions

- Collection rates tell us whether programs are working or need to be strengthened
- Increasingly, states are choosing collection rates as the basis for measuring performance
- Straightforward methods are available now to calculate collection rates of mercury products
- Collection efforts are falling short of goals
- To improve results, legislation should include performance goals based on collection rates as well as performance incentives

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Per capita collection rates

- A simple way to gauge a state's collection performance relative to others
- Maine: 1,316,000 people/6731 thermostats = 195/capita
- Vermont: 621,270 people/1367 thermostats = 454/capita

In 2008, ME and VT had 1st and 3rd highest per capita collection rates in US and only two with \$5 incentive programs. See available state rankings sheet.

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